

**Certification contract in accordance with offer VPP-CER**

**date:**

**Company :**

For quality requirements for fusion welding of metallic materials  
according to the provisions of ISO 3834:2021

### Manufacturer's and IS Certification's Commitments

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**The manufacturer is committed with the following:**

-  To always fulfil the certification requirements of IS Certification "*Règlement de certification*"
-  To continuously meet the requirements of certification program ISO 3834 including the implementation, the appropriate changes that are communicated by IS Certification;
-  If the certification applies to ongoing production, to ensure that the certified product continues to meet the product requirements;
-  To make all necessary arrangements for:
  - the conduct of the evaluation and surveillance (if required), including the provision for examining documentation and records, and access to relevant equipment, location(s), area(s), personnel and manufacturer's subcontractors and including the provision of necessary personal protective equipment;
  - the investigation of claims,
  - the participation of observers, if applicable;
-  To make communications regarding certification consistent with the scope of certification;
-  To do not use its product certification in such a manner as to bring IS Certification into disrepute and do not make any statement regarding its product certification that IS Certification may consider misleading or unauthorized;
-  In the event of suspension, withdrawal or expiry of certification, to discontinue its use of all advertising matter that contains any reference thereto and take action as required by the certification program and take any other required measure;
-  To reproduce in their entirety or as specified by the certification program, any copies of certification documents to others;
-  In making reference to its product certification in communication media such as documents, brochures or advertising, to comply with the requirements of IS Certification or as specified by the certification program;
-  If the manufacturer wishes to have its logo on the documents issued by IS Certification, to provide a royalty free electronic document of this logo in PDF, JPEG or PNG format to IS Certification;
-  To comply with any requirements that may be prescribed in the certification program relating to the use of the marks of conformity and on information of the product;
-  To keep a record of all complaints made known to it relating to compliance with certification program and makes these records available to IS Certification when requested, and
  - To take any appropriate action in relation to these claims and the imperfections noted in the products that have an impact on their compliance with the certification requirements;
  - To document the actions taken;
-  To inform IS Certification, without delay, of changes that may affect its ability to conform with the requirements of certification program (see "*Règlement de certification*" certification regulations);
-  To relieved IS Certification of any responsibility about Product Liability.

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**IS Certification is committed:**

-  To carry out for the manufacturer the services attached to the product certification according to ISO 3834;
-  Not to reveal to third parties confidential informations related to the services attached to the products certification covered by certification program ISO 3834 unless otherwise provided by law. In the latter case, IS Certification will notify the manufacturer of the content of the information transmitted;
-  To authorize the Manufacturer with an ISO 3834 certificate issued by IS Certification, to affix the mark corresponding to the ISO 3834 certification. This is described in the IS Certification brand chart and is used without royalty on commercial documents during the validity period of this certification. This authorization takes effect on the certification start date.

## **Commitment of the client and IS Certification for remote audits**

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**IS Certification can:**

-  Carry out all or part of audits using information and communication technologies (ICT) via videoconference, remote access to the client's systems, and other digital tools in accordance with IAF MD4.
-  Conduct a preliminary risk analysis via RDT 1565 to verify the suitability of the remote audit (objectives, complexity, sector, client history) and to check the availability and effectiveness of ICT tools (communication, access to information, confidentiality).
-  Obtain the client's explicit consent before implementing remote audits through a signature or written approval.
-  Adapt or modify the procedures if the actual conditions do not allow for an effective remote audit.
-  Partially or fully resume the audit in person.

**The client agrees to:**

-  Provide the necessary access (facilities, documents, personnel) through digital tools.
-  Ensure the technical availability of the agreed tools.
-  Inform IS Certification of any technical or regulatory constraint limiting the use of ICT.

